Rocksolid Technology (RST)
Training & Professional Development
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Artificial Intelligence (AI) & Emerging Technology

Use AI safely and effectively for productivity, service delivery and organisational decision-making.

In-house or venue of your choice | Flexible duration | Certificate of participation | Course report

PROGRAMME OVERVIEW

This programme introduces the fundamentals of artificial intelligence and modern digital technology, then moves straight to practical workplace use — from everyday AI tools to evaluating AI solutions for your organisation. Delivered by a senior officer who manages digital infrastructure and cybersecurity at national level.

TOPICS / MODULES

- Introduction to Artificial Intelligence
- AI Tools for Productivity
- AI in Business & Public Service
- Practical AI Solutions
- Machine Learning Fundamentals
- Safe & ethical use of AI

LEARNING OUTCOMES

- Understand how AI improves efficiency, automation and decision-making
- Use AI tools for everyday tasks such as writing, analysis and summarising
- Identify AI opportunities and risks within the organisation

SUITABLE FOR

Managers, executives, administrative staff and ICT teams who want to use AI in their daily work.

TRAINER



DSP Ts. Norzaidi Baharudin

Senior Officer, Royal Malaysia Police
MBOT Professional Technologist · Certified INTERPOL Instructor · Certified MQA Trainer

FORMAT & DELIVERY

- In-house at your premises or a venue of your choice
- Duration & modules tailored to your objectives
- Hands-on, interactive delivery
- Course report & certificate for every participant
- Formal quotation for government procurement (MOF code 221110)